



*"Community Owned, Customer Driven"*

## Customer Consent to disclose utility account information

ACT 25 (Wis. Stat. 196.137) effective July 7, 2013: Municipal Utility Customer Privacy Law

The Act prohibits the release of "customer information" by a municipal utility unless the customer consents to the release of the information. Act 25 defines "customer information" as any information received from customers which serves to identify customers individually by usage or account status.

Pursuant to ACT 25, Kaukauna Utilities will now require a signed consent to release information regarding your utility account to your Landlord or any other person.

Date: \_\_\_\_\_

Name (s) on utility account: \_\_\_\_\_

Service address: \_\_\_\_\_

Please sign to give consent: I, \_\_\_\_\_ give my  
consent allowing my Landlord or other (please print)

\_\_\_\_\_ to inquire about my utility account.

*Information pertaining to your identity will NOT be disclosed to anyone.*

September 2013