

KAUKAUNA WATER RATES Last Revised 01/01/2015

General Service - Metered - Mg-1 Monthly Service Charge

	<u>Meter</u>	<u>Public Fire Protection</u>		<u>Meter</u>	<u>Public Fire Protection</u>
5/8 inch meter	\$ 10.25	\$ 11.94	3 inch meter	\$ 78.00	\$ 179.00
3/4 inch meter	\$ 10.25	\$ 11.94	4 inch meter	\$ 115.00	\$ 299.00
1 inch meter	\$ 17.80	\$ 29.90	6 inch meter	\$ 184.00	\$ 597.00
1 1/4 inch meter	\$ 23.00	\$ 44.00	8 inch meter	\$ 274.00	\$ 955.00
1 1/2 inch meter	\$ 31.00	\$ 60.00	10 inch meter	\$ 393.00	\$ 1,433.00
2 inch meter	\$ 47.00	\$ 96.00	12 inch meter	\$ 514.00	\$ 1,911.00

Plus Volume Charges

First	1,400	cubic feet used each month	\$ 3.82	per 100 cubic feet
Next	12,000	cubic feet used each month	\$ 3.40	per 100 cubic feet
Over	13,400	cubic feet used each month	\$ 2.78	per 100 cubic feet

KAUKAUNA SEWER RATES Last Revised 01/01/2016

Sewer User's Fee: \$ 6.75 per 100 cubic feet of metered water consumption.
Monthly Fee: \$ 3.00 per meter in addition to the Sewer User's Fee.
Summer Sewer: Residential customers will not pay more than 120% of their prior winter's consumption. Winter months are defined as October through April.

Kaukauna Storm Water rates effective 01/01/2016

User's Fee: \$ 6.00 per ERU (Equivalent Runoff Unit) on impervious surfaces.
Single Home: 1.0 ERU
Duplex, per side: 0.6 ERU
Other: 1.0 ERU for each 2,944 square feet of impervious surfaces.

Refuse / Recycle Fee effective 05/01/2013

Monthly Fee: \$ 5.00

These rates were authorized by the Kaukauna City Council. Kaukauna Utilities is a collection agent for the City of Kaukauna. Collections are remitted to the City Treasurer on a monthly basis.

LATE PAYMENT CHARGE

A charge of no more than 1% per month will be added to bills not paid within 20 days from the date of issuance. Payment must be received at the Utility Office on or before the due date. The late payment charge shall be applied to the total unpaid balance for utility service including unpaid late payment charges. This charge is applicable to all customers. The customer may be given a written notice no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Adm. Code, Section 113.

GENERAL UTILITY SERVICE RULES

1. The electric and water meters are read monthly.
2. Bills are issued monthly.
3. A \$25.00 fee will be charged for each check returned for lack of funds.
4. Date on check is not sufficient proof that payment was made on time.
5. Customers whose water services were disconnected for nonpayment of bills will be required to pay a \$40.00 reconnect charge during regular office hours. After office hours, the water reconnect charge is \$60.00.
6. Customers whose electric services were disconnected for nonpayment of bills will be required to pay a \$45.00 reconnect charge during regular office hours. After office hours, the electric reconnect charge is \$80.00.
7. Failure to receive a bill in no way exempts customers from the provisions of these rules.

BILL PAYMENT FACILITIES

1. Automatic Bill Payment: Call the utility at 920-766-5721 to enroll or visit our website. Access your Account online at our website: www.ku-wi.org
2. Cash, Check or Money Order at our office located at 777 Island Street in Kaukauna (Corner of Island and Dodge Streets) Office hours are Monday - Friday 7:30 am to 4:00 pm.
3. Mail checks to: Kaukauna Utilities P O Box 1777 Kaukauna WI 54130
4. Credit or Debit card, call our third party administrator: Paymentus @ 1-877-360-3485 (We do not accept credit or debit cards at our office)