

HOW TO READ

YOUR NEWLY DESIGNED UTILITY STATEMENT

A

Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

B

Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Kaukauna Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

C

The Previous Balance, due immediately, is the amount that was due on the previous month's bill. Also in this section are payments, late charges or adjustments since your previous bill.

D

Individual charges are displayed here. Each type of service is subtotaled.

E

This is the Total Amount Due, including the Balance Forward from above.

F


This area is used to display important information each month.

G

Track your current electric and/or water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.

H

Be sure to check the back of the billing statement for more usage details and other important information.



STATEMENT

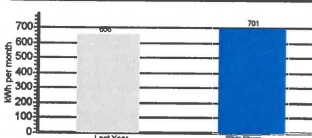
Customer Driven, Community Minded, Environmentally Responsible
777 Island St, P.O. Box 1777
Kaukauna, WI 54130
(920) 766-5721, www.kaukaunautilities.com

STATEMENT ACTIVITY	RATE	USAGE	CHARGES
PREVIOUS BALANCE			\$110.69
PAYMENT 11/28/2018			-\$110.69
BALANCE FORWARD			\$0.00
ELECTRIC SERVICE:			
Customer Charge RG1			\$6.00
KWH Energy Charge	0.1169	701.00	\$81.95
Power Cost Adjustment Charge	-0.0100	701.00	-\$7.01
Commitment to Community			\$1.10
Total Electric Charges			\$82.04
WATER SERVICE:			
Customer Charge W.75			\$7.70
Usage Charge Block 1	3.3300	3,081.00	\$10.25
Total Water Charges			\$17.95
WASTEWATER SERVICE:			
Customer Charge			\$6.77
Usage Charge	4.9400	3,081.00	\$15.22
Total Wastewater Charges			\$21.99
CURRENT CHARGES			\$121.99
TOTAL AMOUNT DUE			\$121.99

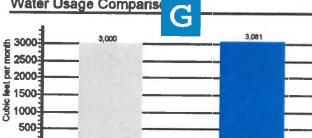
Customer: 012345-01
Service Address: 1234 ANY ST
Statement Date: 1/31/2019
Service Period: 12/01/2018 - 12/30/2018
Bill Type: REGULAR

Kaukauna Utilities has partnered with Infosend to get your bill into your hands more efficiently. Be sure to look at the enclosed bill insert explaining how to read your new bill. With this new bill format, we are able to provide more information to help you to conserve energy and c

Electric Usage Comparison



Water Usage Comparison



Account Number: 012345-01
Service Address: 1234 ANY ST
Statement Date: 1/31/2019


DUE DATE: 2/7/2019 AMOUNT DUE: \$121.99

AMOUNT ENCLOSED: PRE-AUTHORIZED - DO NOT PAY

AFTER DUE DATE:

KAUKAUNA UTILITIES
PO BOX 1777
KAUKAUNA, WI 54130

Detach and return this portion. Make checks payable to Kaukauna Utilities.



Customer Driven, Community Minded, Environmentally Responsible
777 Island St, P.O. Box 1777
Kaukauna, WI 54130
(820) 766-5721, www.kaukaunautilities.com

KAUKAUNA UTILITIES
7000007425 00 0025 0008 7283/1

CUSTOMER NAME
1234 ANY ST
ANYTOWN WI 12345-1234

Account Number: 012345-01
Service Address: 1234 ANY ST
Statement Date: 1/31/2019

DUE DATE: 2/7/2019 AMOUNT DUE: \$121.99

AMOUNT ENCLOSED: PRE-AUTHORIZED - DO NOT PAY

AFTER DUE DATE:

KAUKAUNA UTILITIES
PO BOX 1777
KAUKAUNA, WI 54130

QUESTIONS ABOUT YOUR NEW BILL? CALL 920.462.0234

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

I

Electric and /or water usage per month are displayed in graphs here.

J

These two boxes display billing messages from Kaukauna Utilities. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

K

In this section you will find contact and payment information.

Current Meter Information										
METER	SERVICE	READ DATE	# DAYS	READ CODE	READ TYPE	PREVIOUS	CURRENT	MULTIPLIER	USAGE	UNITS
5600002737	ELECTRIC	03/01/2018	28	MR	ON RWH	5219	5407	1	188	KWh
5600002737	ELECTRIC	03/01/2018	28	MR	OFF KWH	11045	11092	1	47	KWh
5600002737	ELECTRIC	03/01/2018	28	MR	ON DEM			1	2	KW
5600002737	ELECTRIC	03/01/2018	28	MR	OFF DEM			1	2	KW
5675627102	WATER	02/28/2018	27	MR		17022	17318	1	296	CuFt

Your Electric Usage

Your Water Usage

Electronics Recycling event for City of Kaukauna Residents and Kaukauna Utilities customers will be on Saturday, May 4, 2019 from 8:00 a.m. to 11:00 a.m. at the Kaukauna Utilities Warehouse located at 300 Island Street, Enter off Elm St. For more information go to www.cityofkaukauna.com or www.kaukaunautilities.com

The moratorium on residential electric service disconnection ends April 15. If your account with Kaukauna Utilities is in arrears, please contact us at 920-462-0234 to discuss payment arrangements. Customer service is available Monday through Friday between 7:30 am and 4:00 pm. If you have not made payment during the winter moratorium, you will be required to pay 50% of the balance before establishing a payment plan for the rest.

777 Island St
P.O. Box 1777
Kaukauna, WI 54130
(920) 766-5721
www.kaukaunautilities.com

Office Hours are 7:30 am to 4:00 pm Monday – Friday
Customer Service: 920-462-0234
Main Office: 920-766-6721 Fax: 920-766-7698

BILL PAYMENT OPTIONS:

- Kaukauna Utilities office is located at 777 Island Street (corner of Island and Dodge Streets in Kaukauna). Office Hours are 7:30 am to 4:00 pm Monday – Friday. A pay-as-you-go drop box is located at the north end of the parking lot. When paying in person, please bring your bill with you.
- Mail checks or money order to: Kaukauna Utilities, PO Box 1777, Kaukauna WI 54130. Please include the club name your bill or note your account # in the memo of the check.
- Access My Account online on our website: www.kaukaunautilities.com
- To pay with a credit or debit card – call Payments @ 1-877-466-3185.

Full Information:
The electric and water meters are read and billed monthly. A charge of 10¢ per month will be added to bills not paid within 20 days from the date of mailing and applied to the total unpaid balance for utility service including unpaid late payment charges.
A \$75.00 fee will be charged for each check returned due to insufficient funds. All payments are processed the same day they are received. Please do not send post-dated checks.
Meter Codes: MR = Meter Reading, CE = Computer Estimate, RE = Routine Exchange
Pre-Authorized Payment Option: Your payment can be automatically withdrawn from your checking or savings account each month. For more information, visit our website at www.kaukaunautilities.com or call the utility at 920-766-5721.
Paperless billing is also available. Visit our website to sign up.
For all other billing questions, please call customer service at 920-462-0234 or email us at kauka@kaukaunautilities.com

Shared strength through WPPI Energy

WE ARE YOUR LOCAL RESOURCE
QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 920.462.0234



At Kaukauna Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

www.kaukaunautilities.com (920) 766-5721

A WPPI Energy community

KAUKAUNA UTILITIES ELECTRIC RATE SCHEDULE

Kaukauna Utilities is located at 777 Island Street in Kaukauna, WI 54130 Office # 920-766-5721
Website: www.ku-wi.com

ELECTRIC RATES Last Revised 02/01/19

Residential Services - RG1

Application:

This rate will be applied to residential single-phase customers for ordinary household purposes.
Single-phase motors may not exceed 5 horsepower individual-rated capacity without utility permission.

Rate:

Customer Charge & Minimum Bill per month	Single Phase	\$ 13.00	Three Phase	\$ 25.00
Energy Charge		\$ 0.0946	per kWh	

Energy is subject to Power Cost Adjustment (PCAC)

Residential Services - Optional Time of Day - RG2

Application:

This rate schedule is optional to all RG1 residential service customers. Customers that wish to be served on this rate must apply to the utility for service. Once an optional customer begins service on this rate schedule, the customer shall remain on the rate for a minimum of one year. Any customer choosing to be served on this rate schedule waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. Once on this rate, the utility will review billing annually according to Wis. Admin. Code ch. PSC 113.

Rate:

Customer Charge & Minimum Bill	Single Phase	\$ 13.00	Three Phase	\$ 25.00
Optional Time of Day Energy Charge	On-Peak	\$ 0.1925	per kWh	
	Off-Peak	\$ 0.0550	per kWh	

Energy is subject to Power Cost Adjustment (PCAC)

General Service - GS1

Application:

This rate will be applied to single and three-phase customers. This includes commercial, institutional, government, farm, and other customers. The monthly Maximum Measured Demand of customers served on this rate shall not exceed 50 kilowatts for three or more months in a consecutive 12-month period. GS1 customers shall be transferred into the appropriate demand class as soon as the application conditions of that class are met.

Rate:

Customer Charge & Minimum Bill	Single Phase	\$ 16.00	Three Phase	\$ 25.00
Energy Charge		\$ 0.0995	per kWh	

Energy is subject to Power Cost Adjustment (PCAC)

General Service - Optional Time of Day - GS2

Application:

This rate schedule is optional to all GS1, General Service Customers. Customers that wish to be served on this rate schedule must apply to the utility for service. Once an optional customer begins service on this rate schedule, the customer shall remain on the rate for a minimum of one year. Any customer choosing to be served on this rate schedule waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. Once on this rate, the utility will review billing annually according to Wis. Admin. Code ch. PSC 113.

Rate:

Customer Charge & Minimum Bill	Single Phase	\$ 16.00	Three Phase	\$ 25.00
Optional Time of Day Energy Charge	On-Peak	\$ 0.1875	per kWh	
	Off-Peak	\$ 0.0500	per kWh	

Energy is subject to Power Cost Adjustment (PCAC)

Small Power Service - CP1

Application:

This rate will be applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 50 kilowatts (kW) per month for three or more months in a consecutive 12-month period, unless the customer exceeds the application conditions of the large power time of day schedule. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 50 kW per month for 12 consecutive months. The utility shall offer customers billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 50 kW per month. However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. The Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kilowatt-hours in 15 consecutive minutes of greatest consumption of electricity during each month.

Rate:

Customer Charge	\$ 50.00	per month	Energy Charge	\$ 0.0556	per kWh
Distribution Demand Charge	\$ 1.50	per kW distr. demand	Demand Charge	\$ 8.75	per kW billed demand

Energy is subject to Power Cost Adjustment (PCAC)

Minimum Charge shall be equal to the customer charge, plus the distribution demand charge.

Small Power - Optional Time of Day Service - CP1T

Application:

This rate will be applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 50 kilowatts (kW) per month for three or more months in a consecutive 12-month period, unless the customer exceeds the application conditions of the large power time of day schedule. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 50 kW per month for 12 consecutive months. The utility shall offer customers billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 50 kW per month. However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. The Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kilowatt-hours in 15 consecutive minutes of greatest consumption of electricity during each month.

Rate:

Customer Charge	\$ 50.00	per month	Demand Charge	\$ 8.75	per kW billed demand
Distribution Demand Charge	\$ 1.50	per kW distr. Demand			
Optional Time of Day Energy Charge			On-Peak	\$ 0.0730	per kWh
			Off-Peak	\$ 0.0492	per kWh

Energy is subject to Power Cost Adjustment (PCAC)

Minimum Charge shall be equal to the customer charge, plus the distribution demand charge.

Power Cost Adjustment (PCAC)

All energy sales are subject to a positive or negative fuel cost adjustment charge equivalent to the amount by which the current cost of power (per kWh of sales) is greater or lesser than the base cost of power purchased and produced (per kWh sales). The base cost effective February 1, 2019 is \$.0550 per kWh.

Wisconsin Sales Tax

All sales of electrical energy are subject to the 5% Wisconsin Sales Tax (5.5% for Brown County customers). However, a law (S77.54(30)) was enacted in February 1979 providing a Sales and Use Tax Exemption for electricity sold for residential or farm use during the months of November through April.

KAUKAUNA WATER RATES Last Revised 01/01/2015

General Service - Metered - Mg-1 Monthly Service Charge

	Meter	Public Fire Protection		Meter	Public Fire Protection
5/8 inch meter	\$ 10.25	\$ 11.94	3 inch meter	\$ 78.00	\$ 179.00
3/4 inch meter	\$ 10.25	\$ 11.94	4 inch meter	\$ 115.00	\$ 299.00
1 inch meter	\$ 17.80	\$ 29.90	6 inch meter	\$ 184.00	\$ 597.00
1 1/4 inch meter	\$ 23.00	\$ 44.00	8 inch meter	\$ 273.00	\$ 955.00
1 1/2 inch meter	\$ 31.00	\$ 60.00	10 inch meter	\$ 393.00	\$ 1,433.00
2 inch meter	\$ 47.00	\$ 96.00	12 inch meter	\$ 514.00	\$ 1,911.00

Plus Volume Charges

First	1,400	cubic feet used each month	\$ 3.82	per 100 cubic feet
Next	12,000	cubic feet used each month	\$ 3.40	per 100 cubic feet
Over	13,400	cubic feet used each month	\$ 2.78	per 100 cubic feet

KAUKAUNA SEWER RATES Last Revised 01/01/2016

Sewer User's Fee:	\$ 6.75	per 100 cubic feet of metered water consumption.
Monthly Fee:	\$ 3.00	per meter in addition to the Sewer User's Fee.
Summer Sewer:	Residential customers will not pay more than 120% of their prior winter's consumption. Winter months are defined as October through April.	

Kaukauna Storm Water rates effective 01/01/2019

User's Fee:	\$ 7.50	per ERU (Equivalent Runoff Unit) on impervious surfaces.
Single Home:	1.0	ERU
Duplex, per side:	0.6	ERU
Other:	1.0	ERU for each 2,944 square feet of impervious surfaces.

Refuse / Recycle Fee effective 05/01/2013

Monthly Fee:	\$ 5.00
---------------------	---------

These rates were authorized by the Kaukauna City Council. Kaukauna Utilities is a collection agent for the City of Kaukauna. Collections are remitted to the City Treasurer on a monthly basis.

LATE PAYMENT CHARGE

A charge of no more than 1% per month will be added to bills not paid within 20 days from the date of issuance. Payment must be received at the Utility Office on or before the due date. The late payment charge shall be applied to the total unpaid balance for utility service including unpaid late payment charges. This charge is applicable to all customers. The customer may be given a written notice no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Adm. Code, Section 113.

GENERAL INFORMATION

The electric and water meters are read and billed monthly. A charge of 1% per month will be added to bills not paid within 20 days of the date of mailing and applied to the total unpaid balance for utility service including unpaid late payment charges.

A fee of \$25.00 will be charged for each payment returned due to insufficient funds or incorrect banking information. All payments are processed the day we receive them. Please do not send post-dated checks.

Meter Codes

MR = Meter Reading CE = Computer Estimate RE = Routine Meter Exchange

Paperless billing is available - sign up online at our website: www.kaukaunautilities.com or call customer service @ 920-462-0234, or email us at kumail@ku-wi.org

BILL PAYMENT OPTIONS

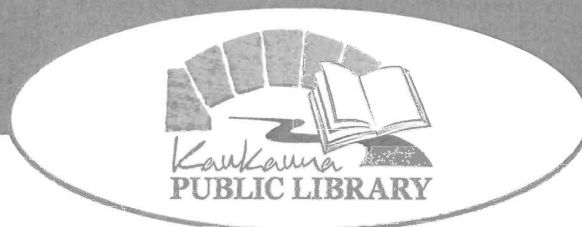
Kaukauna Utilities Office located at the corner of Island and Dodge Street in Kaukauna. Office hours are 7:30 am to 4:00 pm Monday - Friday. A payment drop box is located at the north end of the parking lot. When paying in person, please bring your bill with you.

Mail checks or money order to: Kaukauna Utilities, PO Box 1777, Kaukauna, WI 54130. Please include the stub from your bill or note your account # in the memo of the check.

Access My Account online at our website: www.kaukaunautilities.com

To pay with a credit or debit card - call Paymentus @ 1-877-360-3485

KAUKAUNA PUBLIC LIBRARY NEWSLETTER



April 2019

Volume 6 Issue 1

New Library Director



I'd like to take a moment to introduce myself as your new public Library Director, in case you aren't familiar with me or your public library. My name is Ashley Thiem-Menning and I have been working for the library since 2012. I started as the Youth Librarian, having previously been at Appleton Public Library. My title was quickly changed to Programming Librarian, as we began to offer more programs and increase our outreach. With the continued success of the new building, my position was changed to Assistant Director to accommodate the growing responsibilities of running a busy public library.

This year, we bid a fond farewell to Tony Wieczorek, who retired after having served as the Library Director for almost seven years. While Tony and I may have different personalities, our goal in creating a community-based library will remain the same. If you have ideas for materials, programs or services, please don't hesitate to let staff know. My door is always open.

If you haven't been to your new public library please stop in! Come see the books, magazines, newspapers, video games, movies, and audiobooks we have. Ask about our free databases and apps like Overdrive and Libby, which give you free access to e-content. Need space for meetings or study groups? We have study rooms and conference rooms that you can book! We also have public computers and can help you scan, email and send faxes. We offer one-on-one tech help and computer classes. All of our programs are free of charge. If you have not been able to use your library card because of fines or fees, please stop in and see us— we can help!

Little Free Pantry!

We have a large Little Free Pantry, so if you are in need of food or hygiene items stop in during regular business hours and take what you need! The pantry is located in the riverside corner of our adult nonfiction collection. We also accept non-perishable food and hygiene donations. The library is open M-TH 9a-8p, F 9a-5p & S 9a-1p. ***The library is not open on Saturdays starting Memorial weekend.***

Garden Groundbreaking!

Stay tuned for a ground-breaking ceremony for our Interactive Learning Garden! Construction crews will begin work on the space as soon as the weather allows! The project will be finished in early September. The garden will be funded by donations and grants. If you would like to help with this legacy project, stop by the library to learn more or visit our website!

Food for Fines! Runs May 1-31, 2019

One non-perishable, non-expired food or hygiene item equals one dollar of fines erased! This is only good for fines, not for billed items. We can't credit accounts, but we can offer you the good feeling that you get when you help others. Can't afford to bring in food to clear your fines? Please talk to staff or Ashley! We want everyone to be able to use their library cards and we will do our best to work with you to get your account cleared.

UPCOMING SUMMER EVENTS

All library programs are free!

Special Youth Events

Library Art Lab 6/10-8/12 9a-8p

Princess Party 6/18 10:00a

Avengers Day at the Library! 6/20

Piggie & Elephant Party! 6/21 2:00p

Family Board Game Night 6/24, 7/29 & 8/12 6:30p

Outdoor Movie Night 6/24, 7/29 & 8/12 7:00p

Magic & Mischief Magic Show 6/26 3:30p & 6:30p

Kite Making 6/28 1:00p * Reg. required

Pokemon Day at the Library! 7/12

Paw Patrol Party! 7/16 10:00a

David Stokes Live Animals 7/18 10:00a & 1:30p

Secret Life of Pets Day! 8/1

Father Daughter Dance 8/6 6:30p * Reg. required

Disney Singalong & Dance Party 8/20 10:00a

Fairy Walk at 1,000 Islands* 8/26 5:00p

Preschool

Summer Storytime 6/12- 8/14 *No class 7/3* 9:30a

Infant Storytime 6/12- 8/14 *No class 7/3* 10:30a

Airplane Storytime 6/18 6:00p

Zoo Fun Storytime 7/16 6:00p

Barre Stroller Fitness 8/2 10:00a

Beach Party Storytime 8/20 6:00p

School Age & Teen Programs

Hour of Code 3rd+ 6/6 & 8/22 6:30p

Teen Book Club 5th+ 6/11, 7/9 & 8/13 6:30p

Nintendo Switch Night K+ 6/12, 7/10 & 8/14 6:00p

Roblox Club 5th+ 6/13, 7/11 & 8/8 3:30p

Hackerspace 5th+ 6/13 6:00p

Friendship Bracelets K+ 6/14 10:00a

Lego Lab K+ 6/20, 7/18 & 8/15 6:30p

Minecraft League 3rd+ 6/27, 7/25 & 8/22 3:30p

Teen Slime Time 5th+ 7/5 11:00a

Spy Camp K+ 7/26 2:00p

Silent Library 5th+ 7/31 6:30p

Teen Pizza Taste Testing 5th+ 8/6 11:00a

Big & Little Cross Stitch 3rd 8/7 6:30p *Reg. required

Perler Beads K+ 8/9 2:00p

Are You Smarter than a 5th Grader 6th+ 8/21 6:00p

Home Alone Safety Seminar 4th+ 8/28 6:30p

Adult Programs

Grand KaKalin Fiber Arts Group 6/3, 7/1 & 8/5 5:00p

Grown-Up Storytime 6/4 & 7/15 7:00p

Genealogy Club 6/5, 7/3 & 8/7 6:30p

Fox Valley Memory Café 6/10, 7/8 & 8/12 1:30p

Good Fats Vs. Bad Fats 6/10 6:30p

Daytime Book Discussion 6/11, 7/9 & 8/13 10:00a

Pressed Flower Art 6/14 2:00p *Reg. required

Computer Class: Basics 6/17 9:30a * Reg. required

History Talks: Fifty Year Flashbacks 6/17, 7/15 & 8/19 10:00a

KPL Write Club 6/17, 7/22 & 8/19 6:00p

Broken China Pendant 6/19 6:30p *Reg. required

Focus on Local History 6/25, 7/23 & 8/27 6:30p

Open Mic Night: Writers 6/27 7:00p

Coconut Oil: Its Many Uses and Benefits 7/8 6:30p

Flower Origami 7/11 6:30p * Reg. required

Computer Class: Email 7/15 5:30p *Reg. required

Foot Scrub Making 7/24 6:30p *Reg. required

Open Mic Night: Musicians 7/25 7:00p

Golden Girls Trivia 7/30 6:00p

Summer Wreath Making 8/2 2:00p * Reg. required

Grounded: Health Talk 8/12 6:30p

Upcycled CD Lawn & Garden Ornament 8/16 2:00p * Reg. required

Computer Class: Basics 8/19 5:30p * Reg. required

Open Mic Night: Comedians 8/28 7:00p

Afternoon Matinees 6/13, 6/27, 7/11, 7/25, 8/8 & 8/22 1:00p

Support Your Library!



Donate



Kaukauna Public Library

207 Thilmany Rd Suite 200, Kaukauna, WI

920-766-6340

www.kaukaunapubliclibrary.org

Please find us also on:

