

KAUKAUNA UTILITIES

Connect

— Business Edition —

## QUARTERLY BUSINESS NEWSLETTER

Welcome to the **Kaukauna Utilities Connect** - our quarterly newsletter to keep business customers up-to-date on all things KU - programs, services, incentives, and more. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.

Manage energy with  
**HIGH-  
USAGE  
ALERTS**



When it comes to smarter energy and water consumption, knowledge truly is power. Now, you can seize control of your utility expenses and monthly budget with **usage alerts**, a feature accessible through [MyAccount](#), our convenient online account management platform.

Here's how it works:

**Set Your Usage Threshold.** Tailor your electric and water usage limits to match your specific needs and preferences.

**Stay Informed.** Receive timely notifications when your usage surpasses the threshold you've set, ensure you are always aware of your consumption patterns.

**Empower Yourself.** Armed with these alerts, you'll be well-equipped to make informed decisions and take action to manage your utility consumption efficiently.

Get started:

**Step 1:** Enroll in [MyAccount](#) or log in to your existing account.

**Step 2:** Navigate to the 'Alerts' section.

**Step 3:** Add your customized Usage Threshold and save!

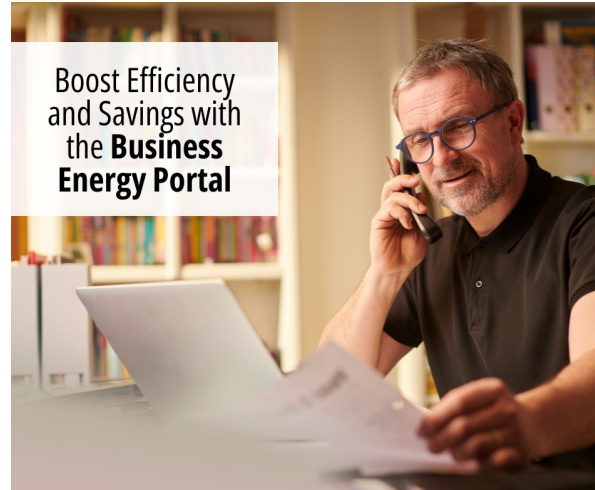
*Modify your usage alerts at any time to ensure they adapt to your evolving needs.*

[Sign up for usage alerts today!](#)

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## EMPOWER YOUR BUSINESS: SAVE ENERGY AND CUT COSTS

Unlock the potential of your business with the **Focus on Energy Business Energy Portal**. Through a comprehensive energy assessment, gain valuable insights into how your business uses energy and create a tailored action plan to reduce consumption and costs. Plus, with the guidance of an energy advisor, you'll have expert support every step of the way. Start saving energy and money today while creating a more efficient and comfortable environment for your business!



[Learn more about the Energy Assessment Program](#)

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## TAX EXEMPT BILLING

### Is Your Business Prepared for a Tax Audit?

Kaukauna Utilities occasionally hears from commercial customers facing tax audits. We want to remind you to stay prepared! If your business is fully or partially tax-exempt, review your invoices to ensure that the sales tax on electric service charges is accurate.

### Attention Landlords/Property Managers!

Did you know that electricity for residential dwellings is 100% tax-exempt from November to April each year? If you receive an invoice for a utility account where tenants reside, you may qualify.

To update your tax exempt status with Kaukauna Utilities:

1. Visit [DOR Sales and Use Tax Forms](http://www.wi.gov) (wi.gov)
2. Locate forms S-211 and S-211 Instructions
3. Submit form S-211 to [kumail@ku-wi.org](mailto:kumail@ku-wi.org) or mail to Kaukauna Utilities, PO Box 1777, Kaukauna, WI 54130.

Contact KU customer service staff at 920-462-0234 for additional information.

## BADGER BIRTHDAY BASH - YOU'RE INVITED!

Badger Hydro has been serving KU customers with low-cost, clean energy for a decade, and it's time to celebrate! We're throwing a big birthday party, and you're invited!

Join us on **Tuesday, October 1st** between 4:00pm – 6:00pm at Hydro Park in Kaukauna for an evening of family fun, including:

- Tours of Badger Hydro – see the innerworkings of a hydro plant
- Yummy birthday cake, cotton candy, and hot dogs
- Face painting, balloon animals, and bounce houses for the kiddos
- A magic show featuring Monty the Magician
- The best KU swag
- ..... and more!



KU is proud to be your locally owned utility, and we want to celebrate this milestone with you, our amazing customers. We hope to see you and your family on October 1st!

[Event information](#)

## WE ARE COMMUNITY POWERED

We're excited to celebrate Public Power Week October 6th – 12th, a national event to emphasize public power's local advantages. Kaukauna Utilities is one of about 2,000 not-for-profit, community-owned electric utilities across the country. Public power utilities operate as a public service, with a mission to provide reliable electricity and water at a reasonable cost with proper protection for the environment.

Our not-for-profit rates hold down your business costs and are on average 23% lower than those of neighboring investor-owned utilities. We can keep our rates reasonable because we don't have to pay dividends to stockholders. Our returns go right back into the community.

When it comes to service, you know we're just down the street. We're proud to provide safe, reliable, affordable, sustainable, and customer-focused service to our community. And we are constantly keeping an eye on the future. We're proud to be your public power utility!

**KEEPING YOU INFORMED**

Our dedicated Energy Services Manager is available to assist you and your business.



**FRANK BARTH**  
Energy Services Manager  
920-462-0251  
[fbarth@wppienergy.org](mailto:fbarth@wppienergy.org)

*Kaukauna Utilities is a community owned and operated electric and water utility, serving over 16,000 customers in the Kaukauna area.*

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**General**  
Call (920) 766-5721

**Power Outages/Emergencies**  
Call (920) 766-5988

**Billing/Customer Service**  
Call (920) 462-0234

