



2025 Electric Rate Proposal



ABOUT

Kaukauna Utilities (KU) filed a rate proposal with the Public Service Commission of Wisconsin (PSCW) on January 29th, 2025. This insert provides details of our request.

Rates are set through a transparent process with the PSCW. The PSCW will review the proposal to ensure that KU has the financial resources needed to operate the utility while considering your interests as a ratepayer. After reviewing the application, the PSCW will hold a virtual public audio/visual hearing, with the date and time to be announced. If the proposal is approved, the new electric rates are expected to take effect in late 2025/early 2026.

OUR REQUEST

The result of the rate application is a requested overall increase of 4.07% or \$2,277,943 (estimated) annually. KU's last electric rate increase was initiated in July 2021 and authorized in September 2022.



Residential

An average residential customer that uses 711 kWh's would see a \$5.84 increase in their monthly bill or 6.4%.



Commercial

An average commercial customer that uses 1,471 kWh's would see a \$11.86 increase in their monthly bill or 6.3%.

Please note that the requested increase may affect your bill differently based on your rate class and the amount of electricity you use.



920-766-5721



www.kaukaunautilities.com

REASONS FOR REQUEST

Key drivers of the electric rate increase include:

- Increases in operational and maintenance expenses since the last rate adjustment, which was based on a 2021 test year, reflecting four years of rising costs
- Capital investments in distribution system upgrades and reliability enhancements
- Capital investments for hydro generation infrastructure and improvements

TIMELINE

Customer bills will continue to be calculated using current rates until new rates are approved by the PSCW. Next steps include:

- The PSCW conducts a thorough review of our rate proposal. A public hearing will be held - date, time, and location TBD.
- After reviewing information in our docket, including public testimony, the PSCW will set new rates for KU customers. The approved rates may be higher or lower than the requested amount.
- Once approved, new rates will take effect (anticipated late 2025/early 2026).

RESOURCES

Energy Assistance

Our local energy assistance program is designed to help income-qualifying households cover their energy costs and reduce the financial burden they face. Contact our customer service department for details - 920-462-0234.

Understanding Your Bill

Ever wondered what each charge on your utility bill means? Visit the *Understanding Your Bill* page on our website to get a detailed breakdown of every section on your bill. Learn more about different charges like the power cost adjustment, the refuse/recycle fee, and the commitment to community fee.

Energy Saving Tips

Reducing your energy usage is the easiest way to save money on your electric bill. Our energy saving tips will show you how to cut your energy use while staying comfortable. Visit our website today to learn more.


GET INVOLVED

Visit psc.wi.gov or call 608-266-5481 to learn more and stay up-to-date on our rate proposal and hearing schedule. Refer to the Kaukauna Electric Rate Application under Docket 2800-ER-110.

In lieu of testifying at the public hearing, customers can submit comments online by going to the "Commission Actions" section of the PSCW website.

QUESTIONS?

As always, please contact us with any questions or concerns.

 920-766-5721

 kumail@ku-wi.org